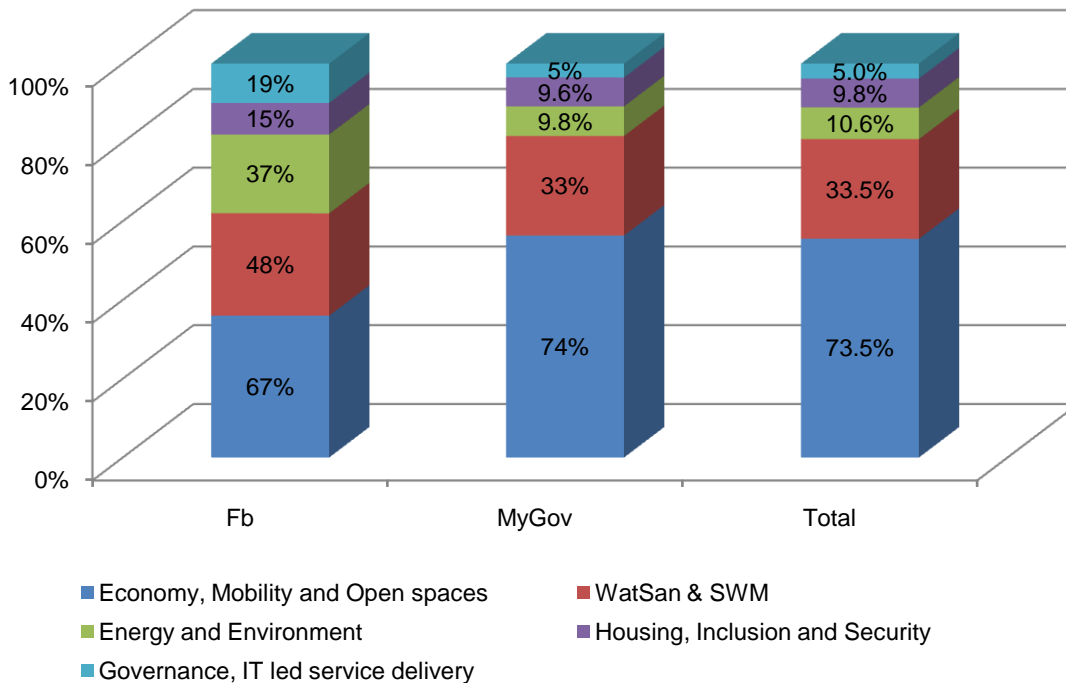


# Citizen Engagement

Graph 1- Consultations



Graph 2- Sector wise comments on MyGov and Facebook



## Graph 3- Ideas from Consultations

### Ideas from consultations..1

#### Face to Face

##### Economy, Mobility, Open spaces

- ❑ Planned Development in extended areas for IT Services/ new Industrial parks
- ❑ ULB should prepare city's Master Plans and prepare detailed micro plans; Need to re-evaluate setbacks, FSI etc comprehensively to enable Transit orientation
- ❑ Regional Trunk Infrastructure and Airport expansion
- ❑ Create bus terminals at periphery
- ❑ Pothanur circular rail link/Ring Road
- ❑ Mass Transit Systems – Rail / Bus
- ❑ Subway instead of Foot over bridges
- ❑ Urban Road Design guidelines
- ❑ Parks and Walk ways; Development of eight water bodies in core area along with park connectors; Urban Forestry along Singanallur Tank, Ukkadam Big tank etc.
- ❑ Shifting wholesale markets to periphery
- ❑ Museums
- ❑ Trunk Road missing links identified in CMP
- ❑ CODISSIA – as an example of a Smart City
- ❑ Shift Government offices / administration
- ❑ NTC Mills Area – Re-Development
- ❑ Ukkadam area – Theme park
- ❑ Ducting / Utilities mapping
- ❑ Standardised speed breaker design

### Ideas from consultations..2

#### Face to Face

##### Watsan, Energy & Environment

- ❑ Expedient implementation of proposed 24x7 water supply
- ❑ Water logging is a serious concern – Solutions suggested in past study to be implemented
- ❑ East-West road connectivity/ water logging needs resolution urgently
- ❑ Continued focus on rainwater harvesting
- ❑ Building lining walls across all water bodies
- ❑ De-silting Siruvani
- ❑ Dedicated Energy feeders for Industries / Industrial areas
- ❑ Energy Efficient street lighting – city wide
- ❑ Greater emphasis on Solar; all government/institutional buildings + building bye-laws making it mandatory
- ❑ Integrated Underground cabling and utility ducting

## Ideas from consultations..3

### Face to Face

#### Housing, Inclusion & Security

- ❑ Affordable housing for all
- ❑ Libraries across all Zones
- ❑ CCTV surveillance and Traffic Enforcement
- ❑ Fire Stations and decentralised water station provision in narrower roads
- ❑ More focus on creating Entertainment avenues; Sports facilities and stadiums
- ❑ Dedicated track for Ambulances/School vans
- ❑ Neighbourhood schools
- ❑ Encroachments especially in Periphery to be tackled urgently
- ❑ Public and Community Toilets
- ❑ Government-run Helpline to address various issues

#### Governance & IT-led service delivery

- ❑ Strengthen Grievance redressal
- ❑ WIFI hotspots in key locations
- ❑ Deemed Approvals for better accountability
- ❑ Paperless administration; automated building plan approvals

## Other Ideas from Social Media..1

#### Economy, Mobility, Open spaces

- ❑ Separate urban planning and development authority
- ❑ Integration of airport to the railway station and bus stations
- ❑ Encourage the use of Non-motorized transport
- ❑ Concept of "Complete Streets"
- ❑ Regularization of street vendors
- ❑ All government buildings at one place
- ❑ National zoo in the city periphery
- ❑ Special Economic Zones (SEZs)
- ❑ Promotion of tourism
- ❑ New Central Business District in the existing Jail location with 70% open space and buildings adhering to green standards
- ❑ Green Township- new Outlying Business District in Vellore
- ❑ Nurture the City as the one most user friendly for the 'disabled' and 'elderly'
- ❑ Intelligent transport system for the city with modernized bus stations
- ❑ BRTS/MRTS/sub-urban rail system
- ❑ Development of the railway junction and its surroundings

## Other Ideas from Social Media..2

### Watsan, Energy & Environment

- ❑ Smart metering and automatic billing system for electricity
- ❑ Renewable resources of electricity such as wind, solar and bio-methanation. To be coordinated with solar city project
- ❑ Zero waste generation and micro-level waste management systems

### Housing, Inclusion & Security

- ❑ Affordable housing for all
- ❑ Golf course and car race tracks @ Chetipalayam
- ❑ Government-run Help-lines
- ❑ Infrastructure improvements in government schools and hospitals

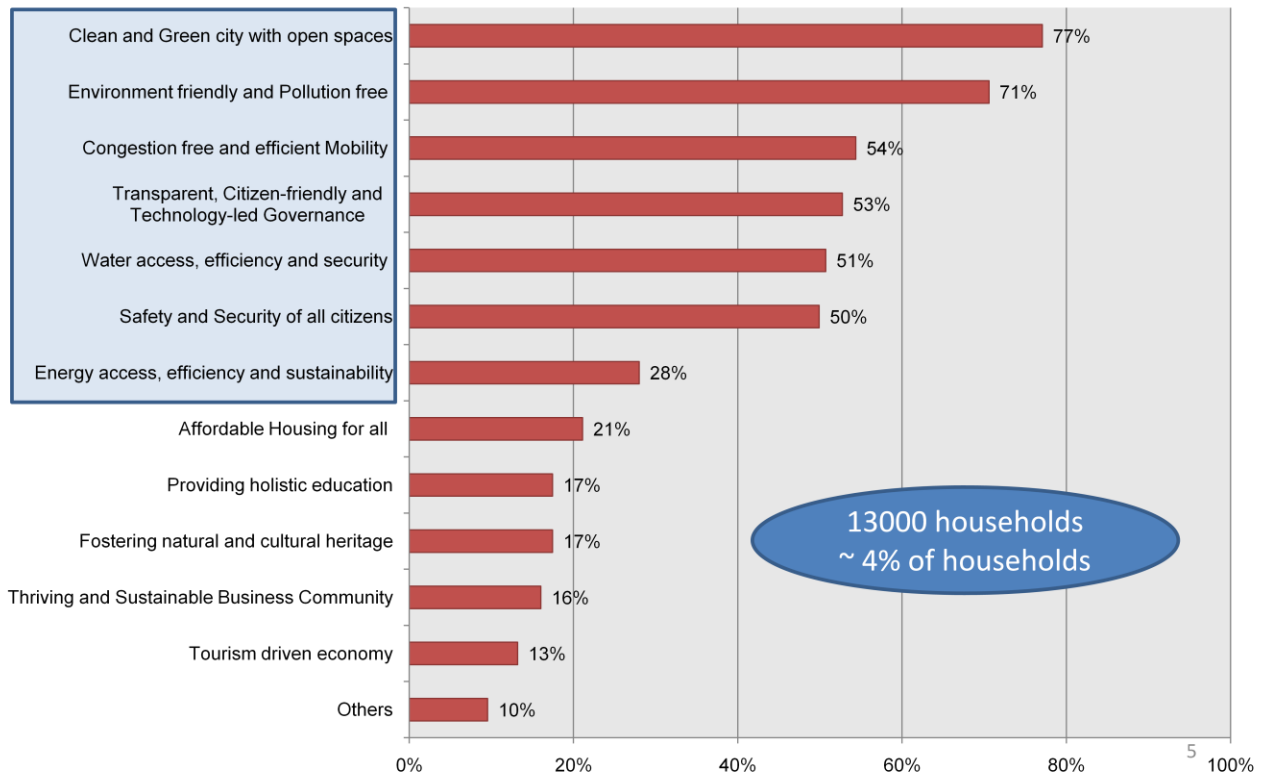
### Governance & IT-led service delivery

- ❑ GIS real time mapping of the city
- ❑ Smart video surveillance
- ❑ E-governance of all civic services and citizen engagement

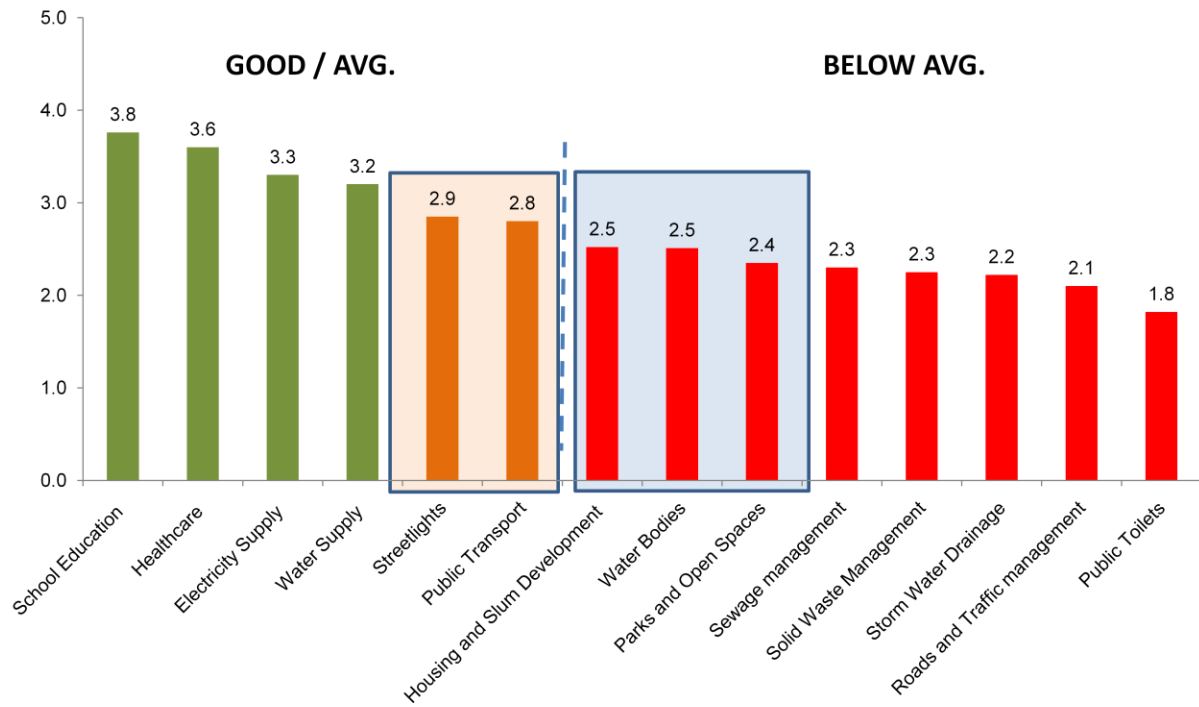
### Views of Physically challenged citizens

- ❑ Public spaces to be more wheel-chair friendly
- ❑ More sidewalks and ramps
- ❑ Wheel-chair friendly offices
- ❑ Public toilets for physically challenged

**Graph 4- Citizen Pulse Survey: Top Vision Themes**



**Graph 5- Citizen Pulse Survey: Perception on prevailing serviced delivery**



**Graph 6- Citizen Pulse Survey: Aspirations Vs. Satisfaction Matrix**

